Aylo Freesites Ltd ("Hentai")

ACCESSIBILITY STATEMENT

Prepared in accordance with the *European Accessibility Act (EAA)*
(Directive (EU) 2019/882)
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Contents

Commitment to Accessibility 3
Declaration of Accessibility 3
Accessibility Features 3
Known Limitations 4
Measures Taken to Ensure Compliance 4
Feedback and Support 4
Complaint and Escalation Procedure 5
Statement Metadata 11

Commitment to Accessibility

Hentai is committed to making our digital platforms inclusive and accessible to all individuals, including those with disabilities. This Accessibility Statement outlines the current status of accessibility across our user-facing web and mobile platforms and our ongoing efforts to meet the requirements of the European Accessibility Act (Directive (EU) 2019/882).

We acknowledge the diversity of user needs and are actively working to identify, prevent, and eliminate barriers that may hinder interaction with our digital products and services. Our goal is to create safe, welcoming, and enjoyable online spaces for everyone, regardless of ability.

This statement applies to Aylo Freesites Ltd public-facing platforms within the European Union, including websites, mobile applications, and web-based services related to video streaming and digital subscriptions.

It does not apply to internal enterprise systems, corporate facilities, or non-consumer-facing communication channels.

Declaration of Accessibility

Hentai is working towards full compliance with the European Accessibility Act and applicable harmonized standards such as the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA.

As of the date of this statement, our platforms are: Partially Compliant

We are continuing to address identified accessibility issues through targeted product updates, testing efforts, and internal training.

Accessibility Features

To support an inclusive user experience, Hentai digital platforms have or will incorporate the following accessibility features:

- Fully operable via keyboard navigation
- Compatibility with screen readers using ARIA roles and semantic HTML
- Adaptable text display according to user device/browser preferences
- Alternative content support (e.g., subtitles, transcripts, and captions where available)
- Structured, responsive layouts with clear page navigation
- Tagged and labeled form inputs for clarity and error prevention

These features are reinforced by our ongoing commitment to universal design principles and continuous accessibility evaluation.

Known Limitations

We are aware of some current limitations in platform accessibility that we are actively addressing:

- Older multimedia content may not have complete captioning or transcripts
- Certain dynamic elements and overlays may have incomplete tagging for screen reader compatibility
- Keyboard navigation may present challenges in certain flows
- Certain imaging may be missing alt-text

Hentai is systematically identifying and remediating these issues to ensure full conformance across all public-facing digital products.

Measures Taken to Ensure Compliance

Hentai is implementing the following steps to align our user-facing platforms with EU accessibility regulations:

- Conduct usability testing with assistive technologies (screen readers, keyboard-only navigation, screen magnifiers)
- Integrate WCAG 2.1 Level AA compliance checks into our product development lifecycle
- Provide specialized training to product, trust & safety, and engineering teams

Monitoring and improvement are continuous, and accessibility is treated as a core product quality metric.

Feedback and Support

We encourage users to notify us of any accessibility barriers they encounter or adjustments they may require to access content effectively. Feedback is critical to our improvement processes and will be treated confidentially and respectfully.

You can provide feedback or request alternative content through any of the following channels:

- Email: accessibilityfeedback@hentai.com
- Web Form: Available through the “Accessibility” footer link on each platform: https://www.hentai.com/information/accessibility

Response time: We aim to address all accessibility-related queries and support requests within 14 business days.

Complaint and Escalation Procedure

If you are unsatisfied with our response to an accessibility request or concern, you may submit a formal complaint to the regulatory enforcement body designated in your country under the European Accessibility Act.

AT Austria

Federal Ministry of Social Affairs, Health, Care and Consumer Protection

Website: https://www.sozialministerium.gv.at/

Email: information@sozialministerium.at

Jurisdiction: Accessibility rights, anti-discrimination (including digital and physical accessibility)

BE Belgium

Equal Opportunities Commission (Institute for the Equality of Women and Men)

Website: https://igvm-iefh.belgium.be

Unia (interfederal equality body)

Website: https://www.unia.be

Email: info@unia.be

Jurisdiction: Equality and anti-discrimination, including disability rights and digital accessibility

BG Bulgaria

Commission for Protection against Discrimination

Website: https://www.kzd-nondiscrimination.com/

Email: kzd@kzd.bg

Jurisdiction: Accessibility and anti-discrimination, including web accessibility

HR Croatia

Ombudswoman for Persons with Disabilities

Website: https://www.posi.hr/

Email: ured@posi.hr

Jurisdiction: Accessibility complaints and rights protection for persons with disabilities

CY Cyprus

Cyprus Commissioner for Administration and the Protection of Human Rights (Ombudsperson)

Website: http://www.ombudsman.gov.cy

Email: ombudswoman@ombudsman.gov.cy

Jurisdiction: Human rights, non-discrimination, including accessibility

CZ Czech Republic

Czech Trade Inspection Authority (Enforcement under EAA)

Website: https://www.coi.cz/

Email: coi@coi.cz

Jurisdiction: Market surveillance and accessibility enforcement

Office for People with Disabilities (for policy support)

Website: https://www.vlada.cz/en/ppov/vvzpo/uvod-892/

DK Denmark

Agency for Digital Government

Website: https://digst.dk/

Email: digst@digst.dk

Jurisdiction: Digital accessibility (public sector websites/apps)

Danish Board of Equal Treatment

Website: https://www.ligebehandlingsnaevnet.dk/

Jurisdiction: Anti-discrimination, general accessibility

EE Estonia

Estonian Consumer Protection and Technical Regulatory Authority (TTJA)

Website: https://ttja.ee/

Email: info@ttja.ee

Jurisdiction: Digital accessibility complaints for public sector

FI Finland

Regional State Administrative Agency (AVI) for Southern Finland

Website: https://www.saavutettavuusvaatimukset.fi

Email: saavutettavuus@avi.fi

Jurisdiction: Monitoring and enforcement of digital accessibility

Non-Discrimination Ombudsman

Website: https://www.syrjinta.fi

Email: yvv@oikeus.fi

FR France

Direction Interministérielle du Numérique (DINUM)

Website: https://www.numerique.gouv.fr

Enforcement: Accessibility of digital services

Defender of Rights (Défenseur des droits)

Website: https://www.defenseurdesdroits.fr

Email: contact@defenseurdesdroits.fr

Jurisdiction: Accessibility and discrimination (physical and digital)

DE Germany

Federal Monitoring Agency for Accessibility of Information Technology (BFIT-Bund)

Website: https://www.bfit-bund.de/

Email: kontakt@bfit-bund.de

Federal Government Commissioner for Matters relating to Persons with Disabilities

Website: https://www.behindertenbeauftragter.de

Jurisdiction: Accessibility rights and compliance (digital and physical)

GR Greece

Ministry of Digital Governance

Website: https://mindigital.gr/

General Secretariat for Digital Governance and Simplification of Procedures

Ministry of Labour and Social Affairs (for disability rights)

Website: https://ypakp.gr

HU Hungary

Kék Vonal (complaint support), but formal enforcement via:

National Authority for Data Protection and Freedom of Information

Website: https://www.naih.hu/

Jurisdiction: Accessibility of public sector websites/apps

Equal Treatment Authority (merged under Commissioner for Fundamental Rights)

Website: https://www.ajbh.hu

IS Iceland

The Ministry of Social Affairs and the Labour Market

Website: https://www.stjornarradid.is/verkefni/felagsmal/

Icelandic Consumer Agency

Website: https://www.neytendastofa.is/

IE Ireland

National Disability Authority (NDA) – for monitoring

Website: https://nda.ie

Email: nda@nda.ie

Enforcement: The Commission for Communications Regulation (ComReg)

Website: https://www.comreg.ie

Office of the Ombudsman (also accepts accessibility complaints)

Website: https://www.ombudsman.ie

IT Italy

Agenzia per l'Italia Digitale (AgID)

Website: https://www.agid.gov.it

Jurisdiction: Digital accessibility for public sector

Ministro per le Disabilità

Website: https://www.governo.it/it/disabilita/

LV Latvia

Ministry of Environmental Protection and Regional Development

Website: https://www.varam.gov.lv

Digital accessibility enforcement: Latvian State Regional Development Agency

Website: https://www.vraa.gov.lv

LT Lithuania

Communications Regulatory Authority (RRT)

Website: https://www.rrt.lt

Email: rrt@rrt.lt

Jurisdiction: Digital accessibility enforcement

LU Luxembourg

Information and Press Service of the Government

Website: https://sip.gouvernement.lu

Jurisdiction: Accessibility monitoring authority (including for digital accessibility)

MT Malta

Commission for the Rights of Persons with Disability (CRPD)

Website: https://www.crpd.org.mt

Email: helpdesk@crpd.org.mt

Jurisdiction: All accessibility rights and disability complaints

NL Netherlands

Ministry of the Interior and Kingdom Relations (BZK), Program “Digitoegankelijk”

Website: https://www.digitoegankelijk.nl

General enforcement: Dutch Data Protection Authority (for complaints)

Email: info@autoriteitpersoonsgegevens.nl

NO Norway

The Norwegian Digitalisation Agency (Digdir)

Website: https://www.digdir.no

Email: post@digdir.no

PL Poland

Ministry of Digital Affairs – digital accessibility

Website: https://www.gov.pl/cyfryzacja

Office of the Ombudsman for Persons with Disabilities

Website: https://www.niepelnosprawni.gov.pl

PT Portugal

Agência para a Modernização Administrativa (AMA)

Website: https://www.ama.gov.pt

Disability rights/body: Instituto Nacional para a Reabilitação

Website: https://www.inr.pt

RO Romania

National Authority for the Rights of Persons with Disabilities, Children and Adoptions (ANDPDCA)

Website: https://andpdca.gov.ro

SK Slovakia

Ministry of Investment, Regional Development and Informatization of the Slovak Republic (MIRDI SR)

Website: https://www.mirri.gov.sk

Contact: info@mirri.gov.sk

Slovak National Centre for Human Rights (SNCHR) – anti-discrimination enforcement

SI Slovenia

Ministry of Digital Transformation

Website: https://www.gov.si/en/state-authorities/ministries/ministry-of-digital-transformation/

Equal Opportunities Ombudsman

Website: https://www.zagovornik.si

ES Spain

Ministry of Economic Affairs and Digital Transformation – Directorate for Digital Public Services (SGAD)

Website: https://administracionelectronica.gob.es

Email: accesibilidadweb@correo.gob.es

Disability Rights: Real Patronato sobre Discapacidad

Website: https://www.rpd.gob.es

SE Sweden

Agency for Digital Government (DIGG)

Website: https://www.digg.se

Email: info@digg.se

Jurisdiction: Monitoring and enforcement of digital accessibility

Statement Metadata

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This Accessibility Statement is reviewed and updated annually or whenever significant changes affecting digital accessibility occur.